

ISO 27001 Preparation

Cyber Security Workshop CBN - SGU -IHP

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INTERNATIONAL STANDARD ORGANIZATION (ISO)

- ISO is a network of national standardization bodies from over 160 countries
 - The final results of ISO works are published as international standards
 - Over 19 000 standards have been published since 1947
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ISO 27001 Introduction

- Originally was BS 7799.
- Formally known as “Information technology – Security techniques – Information security management systems – Requirements”.
- The formal international security standard and independent certification of information security management system (ISMS).
- ISMS is that part of the overall management system, based on a **business risk approach** to establish, implement, operate, monitor, review, maintain and improve information security



ISO 27001 Introduction (Cont)

- Process Based Approach
- Based on Plan, Do, Check, Act (PDCA) Process Model.
- Stress on **Continual Process Improvements**.
- Scope covers **Information Security** not only IT Security.
- Includes People, Process, Technology and Physical.
- Intended to be used in conjunction with ISO 27002 as **guidance on interpretation and implementation** of the ISO 27001 controls.
- 14 security clause headings, 35 security categories, 114 controls



ISO 27001 Introduction (Cont)

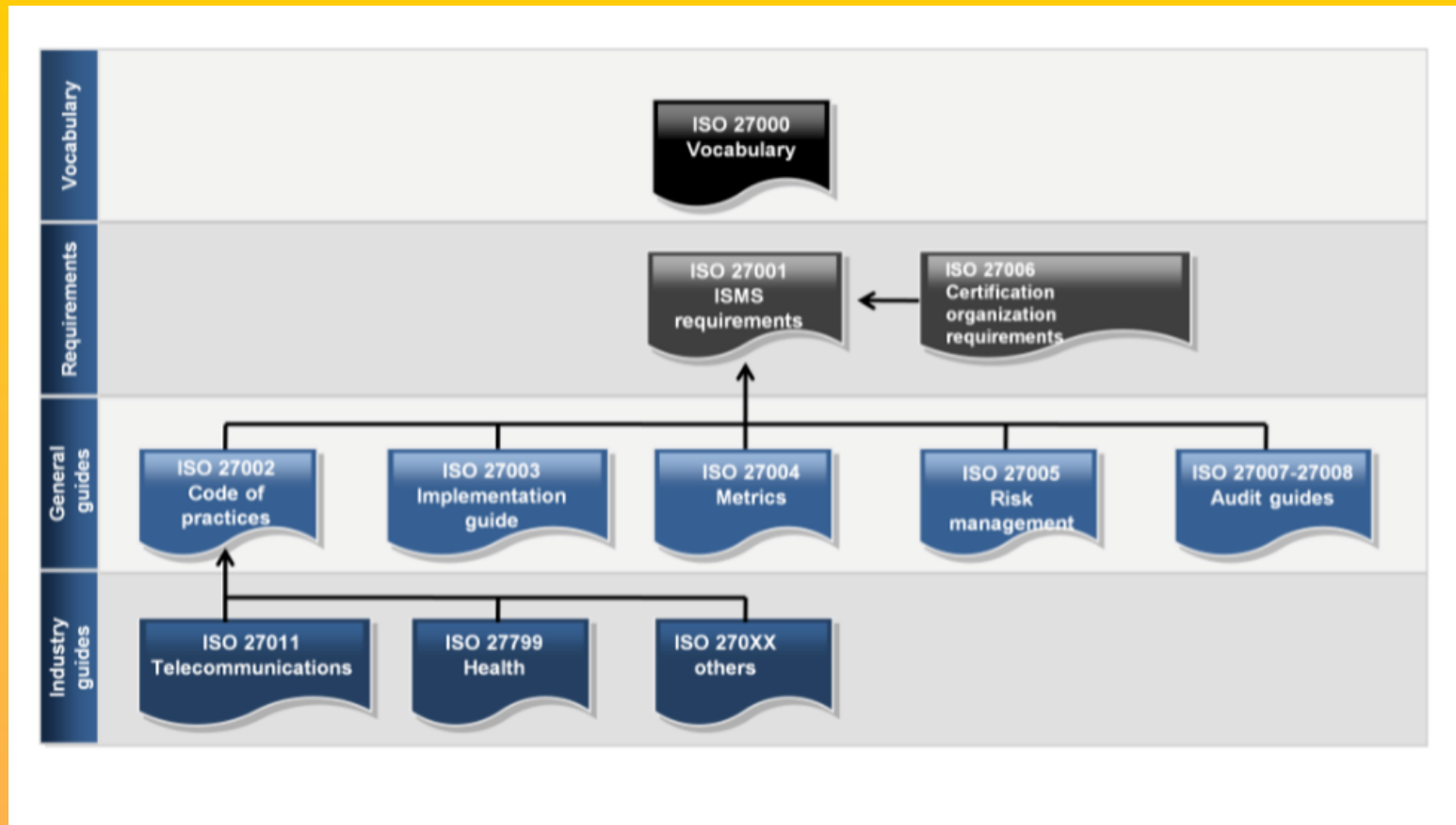
- A company or organization must document **its own security goals**.
- All activities must follow a method.
- The method is arbitrary but must be well **defined and documented**.
- The standard offers a set of security controls.
- It is **up to the organization** to choose which controls to implement based on the specific **needs of their business**.
- Security measures used in the ISMS **shall be implemented** as the result of a **documented risk analysis** in order to eliminate or reduce risks to an acceptable level.
- Auditor will verify whether these requirements are fulfilled.



ISO 27001 Development



ISO 27000 Series



ISO 27001 Relevancy to Organization

- To formulate security requirements and objectives;
- As a way to ensure that security risks are **cost effectively managed**;
- To **ensure compliance** with laws and regulations;
- As a process framework for the implementation and management of controls;
- Definition of new information security management processes;
- To provide relevant information about information security policies, directives, standards and procedures;



ISO 27001 Relevancy to Organization

- Identification and clarification of existing information security management processes;
- Use by the management of organizations to determine the status of information security management activities;
- Use by the internal and external auditors of organizations to determine the degree of compliance with the policies, directives and standards adopted by an organization;
- Implementation of business-enabling information security;



ISMS Benefits

- Improved security for the organization and its clients.
- Increase in the quality of information Security processes and procedures.
- Greater security awareness and ‘buy in’ across all levels of the organization.
- Enhanced customer confidence and perception of the organization.
- Greater awareness of individual roles and responsibilities.



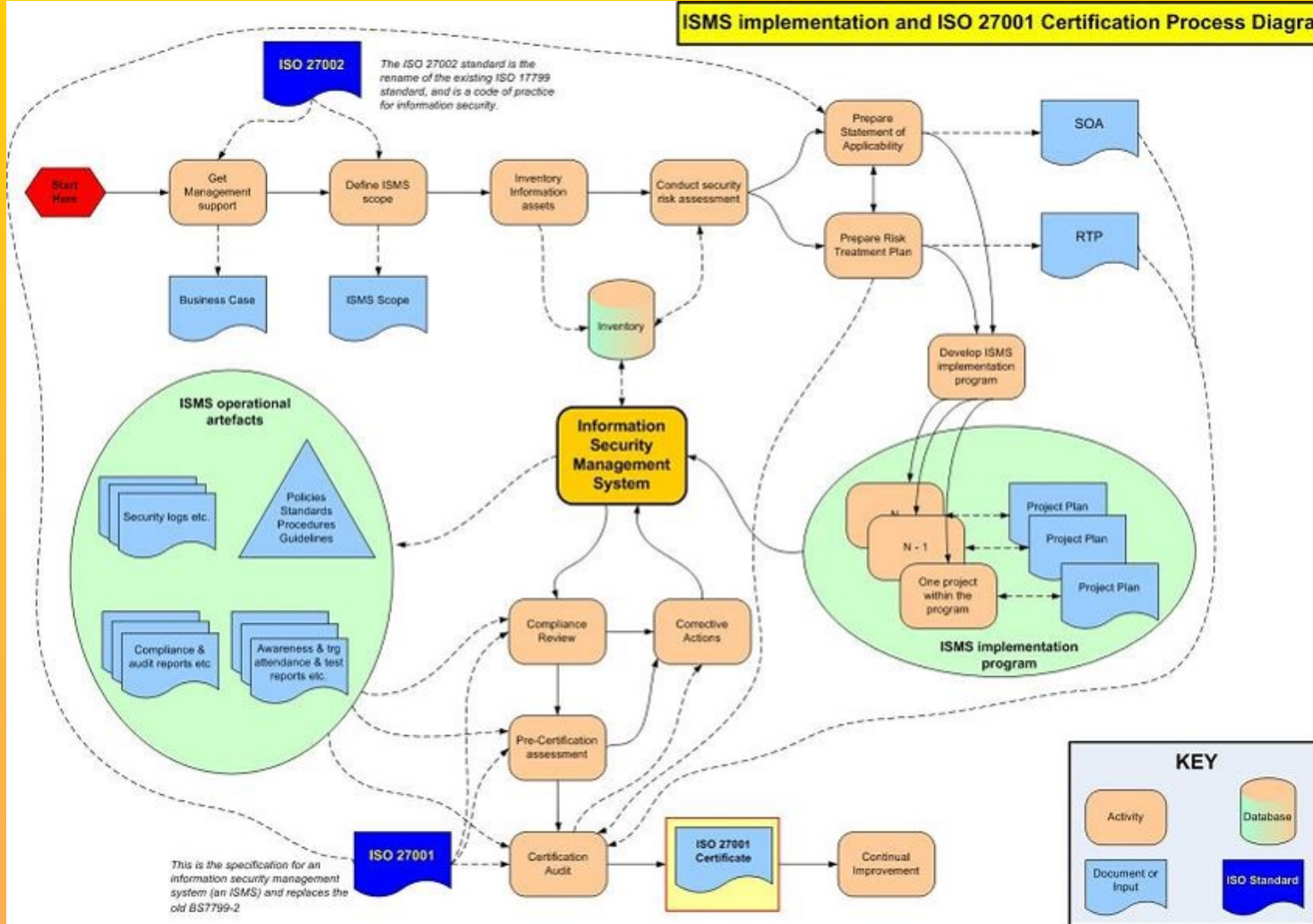
Other Benefits of ISMS

- Increase staff retention
- Protection of brand and reputation
- Reduce costs for correction
- Customer retention
- Tender / competitive advantage
- Instill confidence in clients
- Reduce Financial losses, i.e. insurance, fines and audits
- Reduce security incidents



ISO 27001 - Roadmap

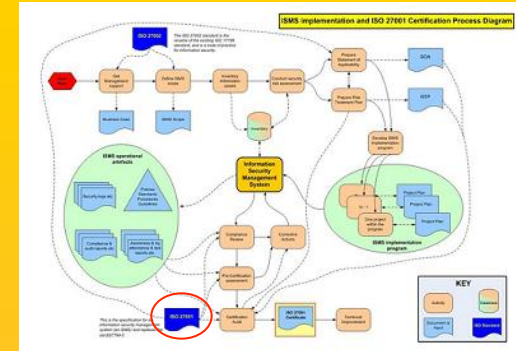
ISMS implementation and ISO 27001 Certification Process Diagram



References:
ISO 27001
Security



ISO 27001



- ▶ ISO27001 formally specifies how to establish an Information Security Management System (**ISMS**).
- ▶ The adoption of an ISMS is a **strategic decision**.
- ▶ The design and implementation of an organization's ISMS is influenced by its **business and security objectives**, its **security risks and control requirements**, the **processes employed** and the **size and structure** of the organization: a simple situation requires a simple ISMS.
- ▶ The ISMS will **evolve systematically** in response to changing risks.
- ▶ Compliance with ISO27001 can be formally assessed and **certified**. A certified ISMS builds confidence in the organization's approach to information security management among stakeholders.

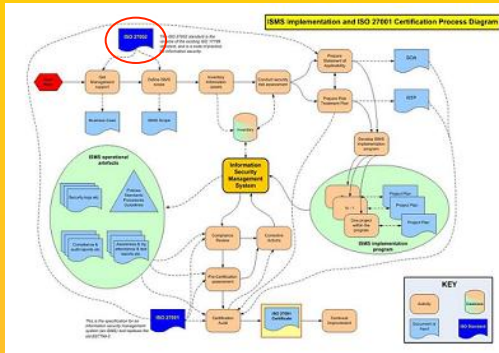
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ISO 27002



- ▶ ISO27002 is a “Code of Practice” recommending a large number of information security controls.
- ▶ **Control objectives** throughout the standard are generic, high-level statements of business requirements for securing or protecting information assets.
- ▶ The numerous **information security controls** recommended by the standard are meant to be implemented in the context of an ISMS, in order to address risks and satisfy applicable control objectives systematically.
- ▶ Compliance with ISO27002 implies that the organization has adopted a comprehensive, good practice approach to securing information.

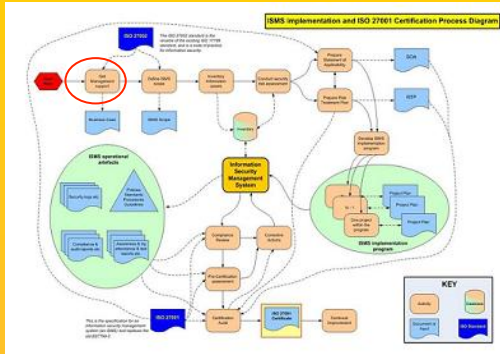
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Management Support



Management support is vital

- ▶ Management should **actively support information security** by giving clear direction (e.g. policies), demonstrating the organization's commitment, plus explicitly assigning information security responsibilities to suitable people.
- ▶ Management should approve the information security policy, allocate resources, assign security roles and co-ordinate and review the implementation of security across the organization.
- ▶ Overt management support makes information security more effective throughout the organization, not least by aligning it with business and strategic objectives.

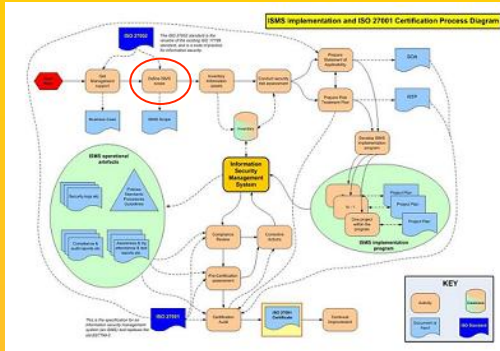
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Defining ISMS Scope

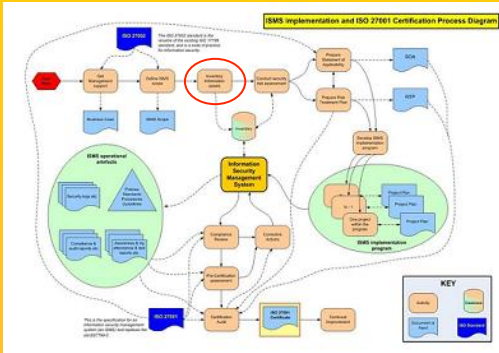


Define ISMS
scope

- ▶ Management should define the scope of the ISMS in terms of the **nature of the business**, the **organization**, its **location**, **information assets** and **technologies**.
- ▶ Any exclusions from the ISMS scope should be justified and documented.
 - Areas outside the ISMS are inherently less trustworthy, hence additional security controls may be needed for any business processes passing information across the boundary.
 - De-scoping usually reduces the business benefits of the ISMS.
- ▶ If commonplace controls are deemed not applicable, this should be justified and documented in the Statement of Applicability (SOA)
- ▶ The certification auditors will check the documentation.

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Inventory of Assets

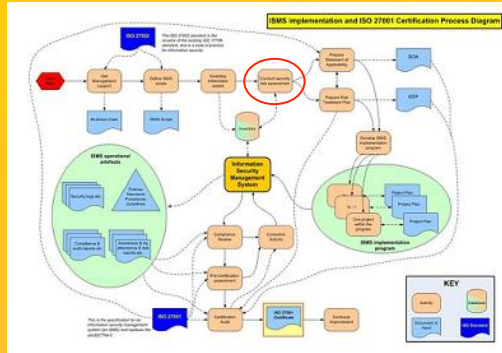


Inventory information assets

- ▶ An **inventory** of all important information assets should be developed and maintained, recording details such as:
 - Type of asset;
 - Format (*i.e.* software, physical/printed, services, people, intangibles)
 - Location;
 - Backup information;
 - License information;
 - Business value (*e.g.* what business processes depend on it?).

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Risk Assessment



Assess information security risks

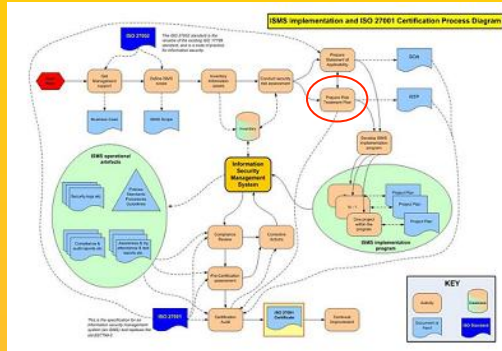
- ▶ Risk assessments should identify, quantify, and prioritize information security risks against defined criteria for risk acceptance and objectives relevant to the organization.
- ▶ The results should guide and determine the appropriate management action and priorities for managing information security risks and for implementing controls selected to protect against these risks.
- ▶ Assessing risks and selecting controls may need to be performed repeatedly across different parts of the organization and information systems, and to respond to changes.
- ▶ The process should systematically estimate the magnitude of risks (risk analysis) and compare risks against risk criteria to determine their significance (risk evaluation).
- ▶ The information security risk assessment should have a clearly defined scope and complement risk assessments in other aspects of the business, where appropriate.

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- ▶ The Statement of Applicability (SOA) is a key ISMS document listing the organization's information security control objectives and controls.
- ▶ The SOA is derived from the results of the risk assessment, where:
 - Risk treatments have been selected;
 - All relevant legal and regulatory requirements have been identified;
 - Contractual obligations are fully understood;
 - A review the organization's own business needs and requirements has been carried out.



Prepare Risk Treatment Plan



Prepare Risk
Treatment Plan

- ▶ The organisation should formulate a risk treatment plan (**RTP**) identifying the appropriate management actions, resources, responsibilities and priorities for dealing with its information security risks.
- ▶ The RTP should be set within the context of the organization's information security policy and should clearly identify the approach to risk and the criteria for accepting risk.
- ▶ The RTP is the key document that links all four phases of the PDCA cycle for the ISMS (next 2 slides).

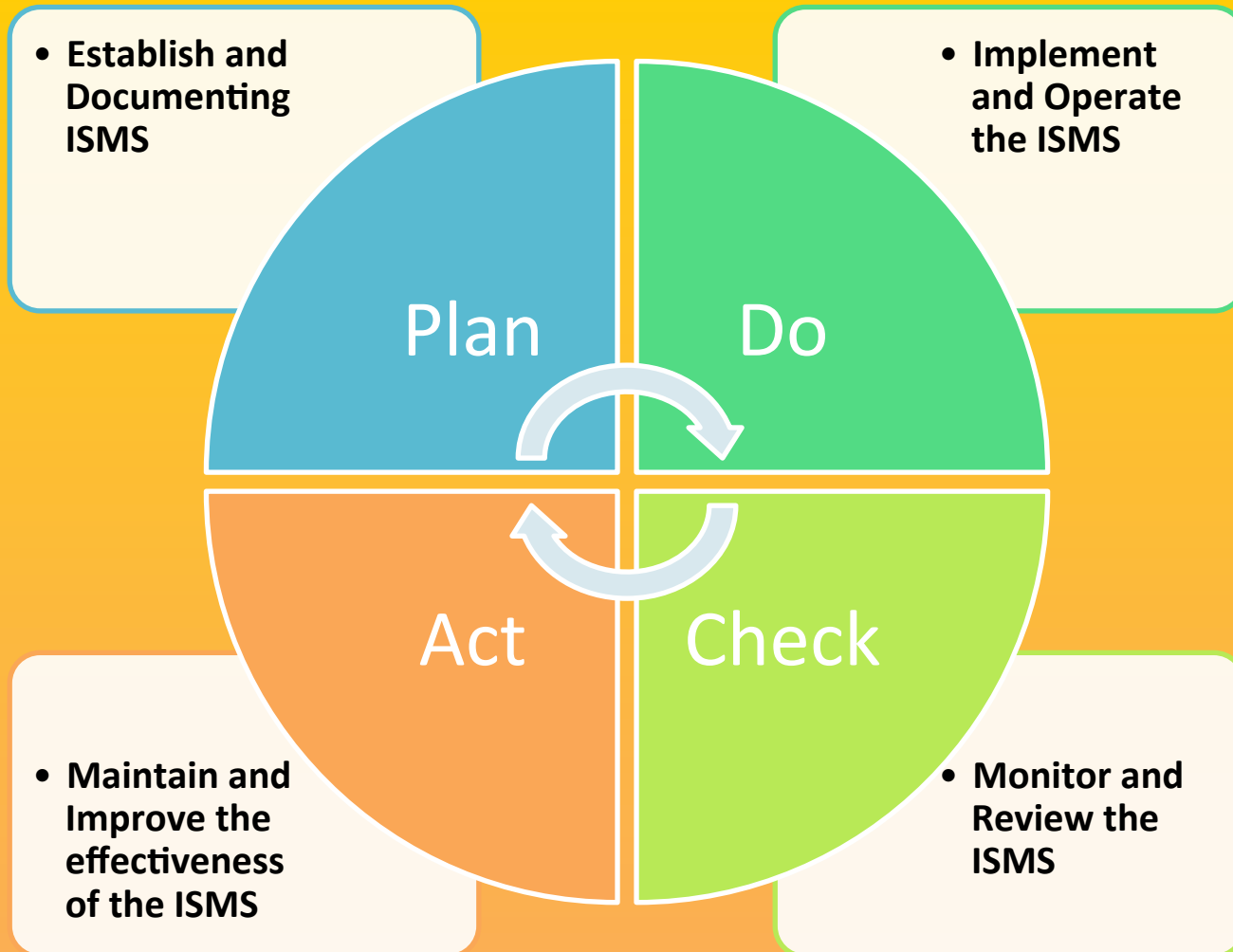
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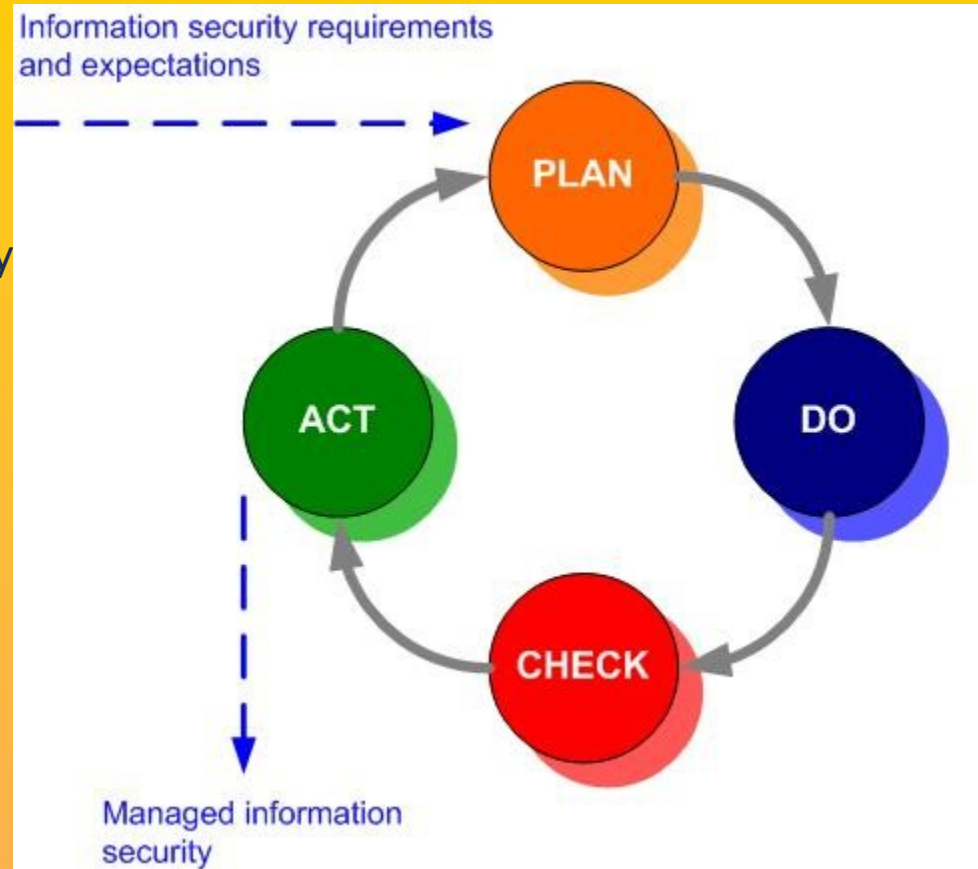


PDCA Model



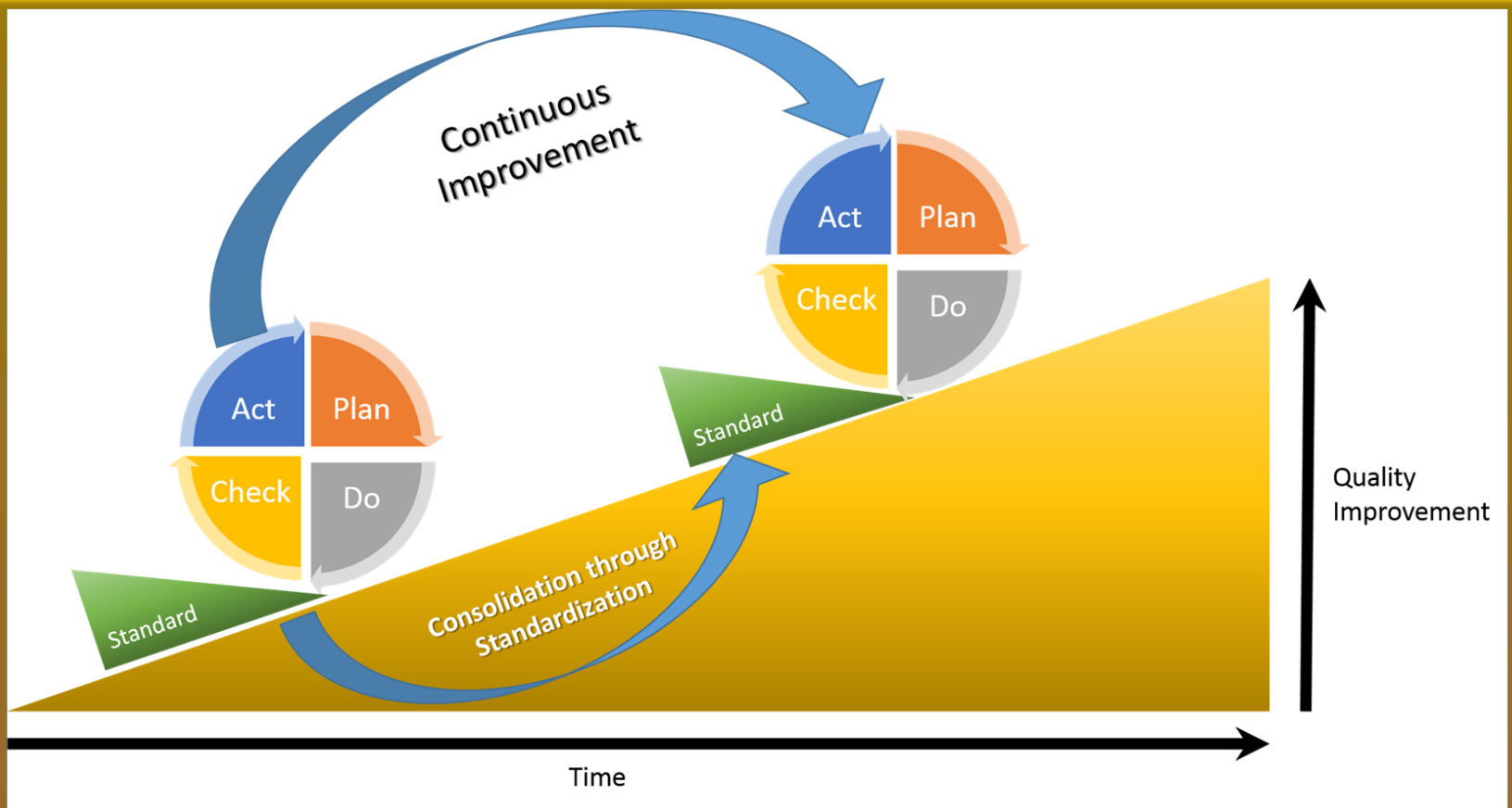
PDCA Model

- ▶ The "Plan-Do-Check-Act" (**PDCA**) model applies at different levels throughout the ISMS (cycles within cycles).
- ▶ The same approach is used for quality management in ISO9000.
- ▶ The diagram illustrates how an ISMS takes as input the **information security requirements and expectations** and through the PDCA cycle produces managed information security **outcomes** that satisfy those requirements and expectations.

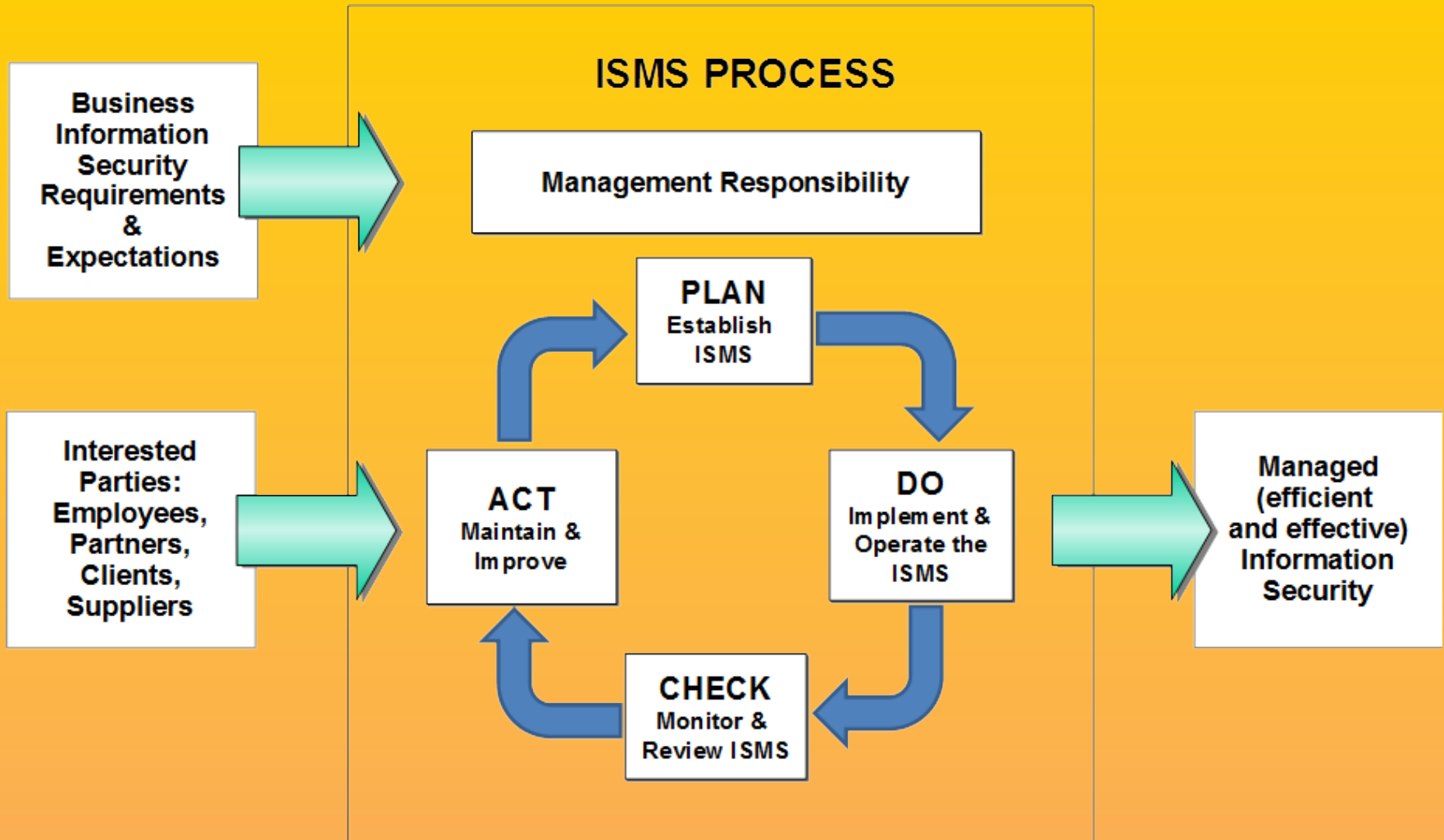


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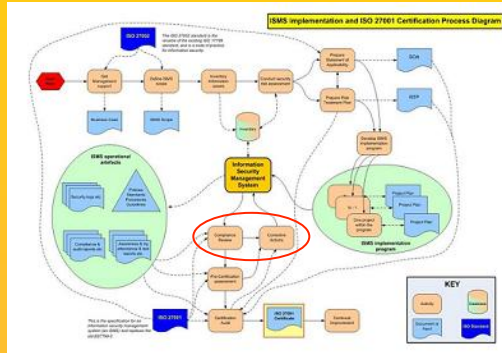
PDCA Model (Cont)



ISMS Process and PDCA Model



Compliance Review and Corrective Actions



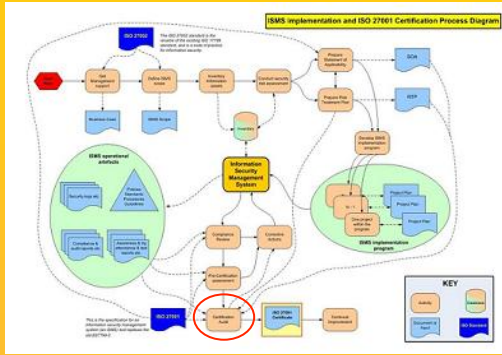
Compliance
Review

Corrective actions

- ▶ Management must review the organization's ISMS at least once a year to ensure its continuing suitability, adequacy and effectiveness.
- ▶ They must assess opportunities for improvement and the need for changes to the ISMS, including the information security policy and information security objectives.
- ▶ The results of these reviews must be clearly documented and maintained ("records").
- ▶ Reviews are part of the 'Check' phase of the PDCA cycle: any corrective actions arising must be managed accordingly.

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Certification Audit



Certification
Audit

- ▶ Certification involves the organization's ISMS being assessed for compliance with ISO27001.
- ▶ The certification body needs to gain assurance that the organization's information security risk assessment properly reflects its business activities for the full scope of the ISMS.
- ▶ The assessors will check that the organization has properly analysed and treated its information security risks and continues managing its information security risks systematically.
- ▶ A certificate of compliance from an accredited certification body has credibility with other organizations

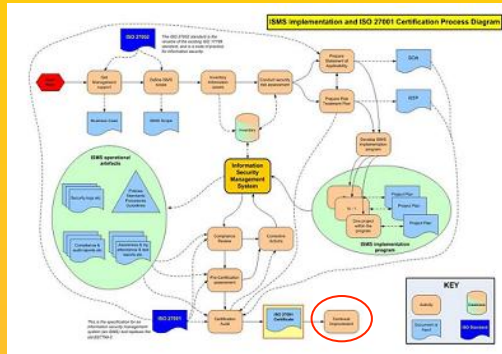
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Certification Audit (Cont)



Continual
Improvement

- ▶ The organization shall continually improve the effectiveness of the ISMS through the use of:
 - The information security policy;
 - Information security objectives;
 - Audit results;
 - Analysis of monitored events;
 - Corrective and preventive actions;
 - Management review.

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